

Quality Policy

IPCQ provide expert corrosion control and industrial services specialising in surface preparation and the application of protective coatings & linings. We service government and private sectors of the industrial, maritime, petrochemical, oil & gas, energy, construction & mining industries.

IPCQ provide superior customer service by maintaining a continued focus on improving and extending the lifespan of our clients' assets by offering services and support throughout the complete asset life cycle. Particular emphasis is placed upon leadership, planning, support, training, workmanship, capability and quality. The Management of IPCQ attach major importance to determining client needs and expectations in addition to measuring how well these expectations are satisfied.

IPCQ has a strong focus on quality management. The company Quality Management System (QMS) is certified to the requirements of ISO9001:2015 and maintained through regular audits. Continual improvement of the QMS is facilitated through the measurement of performance against developed, measurable Quality Objectives. IPCQ's Quality Manual outlines the process by which IPCQ's Quality Objectives are met, describing how effective control of the Quality Management System is established, implemented and maintained in order to achieve the requisite assurance of quality and a high degree of consistency of completed work within a reliable delivery timeframe.

Utilising knowledgeable and trained staff as well as the combined expertise of Directors, Managers, Supervisors and the Quality Management team is an integral part of maintaining the QMS and achieving the Quality Objectives. IPCQ ensure that all work completed is regularly inspected and assessed against the highest standards including those relevant to the requirements of AS/NZS ISO 9001:2015 and the CSIRO Painting Contractor Certification Program (PCCP).

It is a commitment and objective of the Management of IPCQ to ensure the successful implementation and maintenance of the Quality Management System. Adherence to the manual and active participation in all quality related activities is a requirement of all IPCQ employees, contractors & consultants.

Luke Emery (Director)

Daryl Mears (Director)